



Environmental Report

Cambridge East Area
March 2018 to August 2018

Contents

Contents.....	2
1. Introduction	3
2. Target setting and recommendations.....	3
3. Routine activity.....	4
4. Specific issues and actions	5
5. Environmental Data	7
Private Realm [East Area].....	7
Public Realm Data	8
Public Realm Enforcement [East Area].....	8
Dog Warden Service [East Area]	9
Summary of dog warden work:	11
Operations cleansing data by ward [East Area]	10
Waste and Recycling Data [City wide]	17
6. Proactive and community work	19
7. Environmental Volunteers	21
8. Key contacts	22
Officers.....	22
Issues.....	23
9. Resources.....	24

1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the East Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following period. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming period to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following period to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

Recommendations

The following are suggestions for members on what action could be considered for priority within the East Area for the upcoming period.

Continuing priorities*

Number	Priority details
1	Early morning, daytime and weekend patrols for dog fouling Mill Road Cemetery.
2	Enforcement patrols to tackle environmental crime at Thorpe Way estate and St Matthews Street area
3	Enforcement patrols to tackle fly tipping, litter, side waste and trade waste along in the Petersfield area of Mill Road

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

Community intelligence questions

1. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
2. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
3. Where and when the dog warden service should patrol in order to target dog fouling?

* Amendments to continuing priorities are shown in italics

3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

4. Specific issues and actions

The following specific issues were identified for targeted action in the previous period. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Enforcement patrols to tackle fly tipping at St Matthews Street area
Action Taken	Investigations undertaken in regards to Fly-tipping in the areas of East Road, East Road Estate, Norfolk Street and the St Matthews Estate. The area enforcement officer has spent 5 hours a week between the St Matthews Estate and the East Road Estate. The areas of issue being, Norfolk Street, St Matthews Street (Piece) and Staffordshire Street. Also areas of note being York Street and Sturton Street. Across this area 15 fixed penalty notices have been issued for fly-tipping and 25 investigations into Fly-tipping. 3 vehicles have been investigated in the area over this period. Recommend that this area continues as a priority but also takes in the East Road Estate, or that the East Road Estate is taken on as a new priority.
Current Situation:	Ongoing

Priority 2	Early morning , daytime and weekend patrols for dog fouling at the following locations: <ul style="list-style-type: none"> • Mill Road Cemetery
Action Taken	Approx 6 hours a week have been spent across the team on patrol in Mill Road Cemetery. This has included patrols by the area enforcement officer, dog warden, and homeless prevention enforcement officer. Various items of work with the friends of Mill Road Cemetery, City Rangers and grounds maintenance have taken place over this period. This has included hedge cut backs and removal of illegal camps. A number of needle finds have been reported over this period. This is believed to be due to the regular patrols conducted in the cemetery. Also 5 incidents of illegal camping have been investigated and a number of rough sleepers engaged with in the cemetery. No dog fouling fixed penalties have been issued over this reporting period. It is recommended that this area continues as a priority because of various offences that take place in the cemetery.
Current Situation:	Ongoing

Priority 3	Enforcement patrols to tackle environmental crime at Thorpe Way estate
Action Taken	A total of 10 hrs of patrols were carried out in the area, flytipped items found but no evidence found.
Current Situation:	Ongoing

Priority 4	Enforcement patrols to tackle fly tipping, litter, side waste and trade waste in the Petersfield area of Mill Road.
Action Taken	30 Fly-tipping investigations have taken place in Mill Road over this period. A key area of note being Gwydir Street Recycling Centre which saw 15 investigations into fly-tipping. Side waste continues to be an issue on Mill Road in the area of Ditchburn Place. 20 fixed penalty notices have been issued for littering offences over this period. This includes both cigarette related litter and single refuse sacks. It is recommended that this area continues as a priority with a focus towards trade waste over the next reporting period.
Current Situation:	Ongoing

5. Environmental Data

Private Realm [East Area]

Period	Activity	Investigations	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
Sept 17 to Feb 2018	Pest Control	105	N/A	N/A	N/A
Mar 2018 to Aug 2018		Data not available at present			
Sept 17 to Feb 2018	Noise Complaints	165	3	3	0
Mar 2018 to Aug 2018		Data not available at present			0
Sept 17 to Feb 2018	Refuse/ Waste Complaints	12		0	0
Mar 2018 to Aug 2018		Data not available at present		0	0
Sept 17 to Feb 2018	Other public health complaints ²	15		0	0
Mar 2018 to Aug 2018		Data not available at present		0	0
Sept 17 to Feb 2018	Private Sector housing standards	114		15	
Mar 2018 to Aug 2018		Data not available at present			0

² Other public health complaints includes odour, smoke, bonfires, filthy and verminous

Public Realm Data

Public Realm Enforcement [East Area]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Sept 17 to Feb 2018	Abandoned vehicles	56	N/A	N/A	1	0	0
Mar 2018 to Aug 2018		23			0	0	
Sept 17 to Feb 2018	Nuisance vehicles ³	2		N/A	0	2	0
Mar 2018 to Aug 2018		0			0	0	
Sept 17 to Feb 2018	Derelict cycles	82	N/A	N/A	N/A	N/A	N/A
Mar 2018 to Aug 2018		158					
Sept 17 to Feb 2018	Domestic waste	97	58	0	5	0	0
Mar 2018 to Aug 2018		39		3	5	0	
Sept 17 to Feb 2018	Trade waste	20	20	8		0	
Mar 2018 to Aug 2018		14	3		2	0	0
Sept 17 to Feb 2018	Litter	22	0	0	18	0	
Mar 2018 to Aug 2018		16	0	0	14	0	
Sept 17 to Feb 2018	Illegal camping	8	N/A	6	N/A	0	0
Mar 2018 to Aug 2018		8		3		0	0
Sept 17 to Feb 2018	Illegal advertising	7	0	NA	1	1	0
Mar 2018 to Aug 2018		3	0		2	0	0

³ Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

Dog Warden Service [East Area]

Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Sept 17 to Feb 2018	Stray dogs	14	1	0	9	4	
Mar 2018 to Aug 2018		22	1	0	5	0	16 dogs claimed back by owners

Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Sept 17 to Feb 2018	Dog control orders: Fouling	11		0		0	0
Mar 2018 to Aug 2018		5	0	0	0	0	0
Sept 17 to Feb 2018	Dog control orders: Exclusion	4	0	0	0	0	0
Mar 2018 to Aug 2018		0	0	0	0	0	0
Sept 17 to Feb 2018	Dog control orders: Leads	0	1	0	0	0	0
Mar 2018 to Aug 2018		1	0	1	1	0	0
Sept 17 to Feb 2018	Other dog complaints ⁴	12	3	0	0	0	0
Mar 2018 to Aug 2018		10	0	0	0	0	0

⁴ Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

Operations cleansing data by ward (East Area) – March to August 2018

Activity	Period	Total number of incidents	Ward				Comments
			Abbey	Coleridge	Petersfield	Romsey	
Fly-tipping	Current period	145	34	19	53	39	
Offensive graffiti ⁵	Current period	4	4	0	0	0	
Detrimental graffiti ⁶	Current period	54	5	8	30	11	
Needles	Current period		5 instances	3 instances	41 instances	5 instances	

Summary of cleansing data:

Fly-tipping:-

Abbey

- There were 4 instances of fly-tipping in Coldhams Lane in Abbey ward in the time period March to August 2018.
- There were 3 instances of fly-tipping at Riverside in the time period March to August 2018.
- 20 of the 34 instances were general Household waste.

Coleridge

- 13 of the 19 instances were general household waste.
- There were no roads with large volumes of instances.

Petersfield

- There were 12 instances of fly-tipping in Gwydir Street during the time period March to August 2018.
- There were 9 instances of fly-tipping in Mill Road during the time period March to August 2018.

⁵ Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

⁶ Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

- 16 instances of fly-tipped black bags were recorded in Petersfield ward during March to August 2018.
- 22 of the 53 instances were general Household waste.
- 4 of the instances were electrical items.

Romsey

- St Phillips Road had 5 instances of fly-tipping during March to August 2018.
- Wycliffe Road had 4 instances of fly-tipping during March to August 2018.
- 31 of the 39 instances were general household waste.

Offensive Graffiti:-

Abbey

- 66908 – Pictures of human anatomy were removed from a lamp post at Henley Road in June 2018.
- 66892 – Offensive wording (not swear words) were removed from the foot bridge on Coldhams Lane in June 2018.
- 65022 – Pictures of human anatomy were removed from a pillar on Elizabeth way bridge in March 2018.
- 65919 – Writing was removed from a bridge at Riverside in May 2018, the writing referred to dealing of drugs.

Coleridge

None

- Petersfield

None

Romsey

None

Detremental Graffiti:-

Abbey

- 67459 – Writing of peoples names were removed from a wall at Helen Close in July 2018.
- 66950 – Tagging was removed from a bridge at Riverside in June 2018.
- 65514 – Tagging was removed from recreational equipment at Thorpe Way in April 2018.
- 65179 – Tagging was removed from a sign on Coldhams Lane in March 2018.
- 65140 – Tagging was removed from recreational equipment at Riverside in March 2018.

Coleridge

- 67419 – Tagging was removed from a wall at Rustat Road in July 2018.
- 67054 – Cherry Hinton Hall map was a location that was subject to tagging in July 2018.
- 66349 – A wall was subject to tagging in Cherry Hinton Road in May 2018.
- 65557 – A wall at the recreation area at Lichfield Road was subject to tagging in April 2018.
- 65224 – Tagging was removed from a garage door at Cherry Hinton Road in March 2018.
- 65231 – Tagging was removed from a side wall of a house in Lichfield Road in March 2018.
- 64983 – Tagging was removed from the cycleway at Rustat Road in March 2018.
- 64789 – Tagging was removed from the pathway on Rustat Road in March 2018.

Petersfield

- 67531 – General graffiti was removed from a side wall on East Road in July 2018.
- 67387 – Tagging was removed from a side wall of a house in Norfolk Street in July 2018.
- 67339 – General tagging was removed from a fence at Devonshire Road in July 2018.
- 67108 – General tagging was removed from a side wall at Emery Street in July 2018.
- 67073 – Tagging was removed from a garage door at St Barnabas Road in July 2018.
- 66996 – Tagging was removed from a communication box on Glisson Road in June 2018.
- 66958 – Tagging was removed from a side wall at Mackenzie Road in June 2018.
- 66787 – Tagging was removed from the side wall of a property on Emery Street in June 2018.
- 66723 – Tagging was removed from the side wall of a property on Sturton Street in June 2018.
- 66700 – Tagging was removed from a sign at Queen Anne Terrace car park in June 2018.

- 66581 – Tagging was removed from the side wall of a property at York Street in June 2018.
- 66561 – Tagging was removed from the side wall of a property in Sleaford Street in June 2018.
- 66564 – Tagging was removed from the side wall of a property at Sturton Street in June 2018.
- 66565 – Tagging was removed from the front of an Islamic College in Sturton Street in June 2018.
- 66449 – Tagging was removed from the front of a garage at Mawson Road in June 2018.
- 66450 – Tagging was removed from the side wall of a property in Mawson Road in June 2018.
- 66383 – Tagging was removed from the side wall of a property in Mill Road in May 2018.
- 66341 – Tagging removed from a Doctors surgery on St Matthews Gardens in May 2018.
- 65985 – Tagging was removed from the side wall of a property on Wilkin Street in May 2018.
- 65889 – Tagging was removed from a fence at Devonshire Road in May 2018.
- 65920 – Tagging was removed from the side wall of a property on Tenison Avenue in May 2018.
- 65610 – Tagging was removed from a wall at Ravensworth Gardens in April 2018.
- 65417 – Tagging was removed from the bridge in Mill Road in April 2018.
- 65369 – Tagging was removed from the side of a property in Tenison Avenue in April 2018.
- 65284 – Tagging was removed from the side wall of a property on Norfolk Street in March 2018.
- 65145 – Tagging was removed from Anglian water boxes to the entrance to St Matthews Gardens in March 2018.
- 64974 – Tagging was removed from a wall & garage door at Amblecote House on East Road in March 2018.
- 64900 – Tagging was removed from a wall at the car park at St Matthews Gardens in March 2018.
- 64915 – Tagging was removed from a Comms box on Crispin Place in March 2018.
- 64827 – Tagging was removed from a wall on St Matthews Gardens in March 2018.

Romsey

- 67618 – Tagging was removed from the side wall of a property on Charles Street in August 2018.
- 66894 – Tagging was removed from a sign on Vinery Road in June 2018.
- 66418 – Tagging was removed from a wall from the Romsey Labour club on Coleridge Road in June 2018.
- 66289 - Tagging was removed from the side wall of a house in Argyle Street in May 2018.
- 66191 – Tagging was removed from the side wall of a property in Charles Street in May 2018.
- 66005 – Tagging was removed from the side wall of a property in Campbell Street in May 2018.
- 65904 – Tagging was removed from a wall on Coleridge Road in May 2018.
- 65797 – Tagging was removed from a wall at Coleridge Road in April 2018.

- 65553 – Tagging was removed from a wall on Argyle Street in April 2018.
- 64899 – Tagging was removed from a fence in Greville Road in March 2018.
- 64828 – Tagging was removed from a wall by the pool at Coleridge Road in March 2018.

Needles:-

Abbey

- 262473 – 1 needle was removed from the rear of Tesco on Newmarket Road in August 2018.
- 67587 – 3 needles were removed from the recycling area at Abbey Road in August 2018.
- 67557 – 10 needles were removed from under the bridge at Riverside in August 2018.
- 65763 – 1 needle was removed from a parking area at Elfreda Road in April 2018.
- 65289 – 1 needle was found in a green waste bin at Headford Close in April 2018, the resident reported to Cambridge City Council who arranged for removal.

Coleridge

- 64908 -3 needles were removed from a bin store at a block of flats at Cherry Hinton Road in March 2018.
- 64870 – 1 needle was removed from outside a property on Rustat Road in March 2018.
- 64813 – 20 needles were removed from outside a property in Golding Road in March 2018.

Petersfield

- 262461 – 60 needles were removed from near a grave in Mill Road Cemetery in August 2018.
- 67715 – 50 needles were removed from outside a property in Mill Road, (these needles were in a bag) in August 2018.
- 67603 – 1 needle was removed from outside a property in Mill Road in August 2018.
- 67601 – 1 needle was removed from outside a property on Mill Road in August 2018.
- 67579 – 12 needles were removed from outside a shop in Mill Road in August 2018.
- 261513 – 55 needles from in the bushes in the cemetery at Mill Road In July 2018.
- 261323 – 16 needles were removed from the bushes in Mill Road Cemetery in July 2018.
- 261126 – 77 needles were removed from the bushes in Mill Road Cemetery in July 2018.
- 67356 – 1 needle was removed from the pathway in St Matthews Gardens in July 2018.
- 67336 – 3 needles were removed from outside Petersfield Mansions in July 2018.

- 67295 – 2 needles were removed from outside the Salvation Army shop in Mill Road in July 2018.
- 67098 – 5 needles were removed from the passageway in Gwydir Street in July 2018.
- 67006 – 2 needles were removed from outside Sainsburys in – June 2018.
- 66918 – 15 needles were removed from the bushes in Mill Road cemetery in June 2018.
- 66879 – 15 needles were removed from the garage block in East Road in June 2018.
- 66766 – 32 needles were removed from the bushes in Mill Road cemetery in June 2018.
- 66603 – 1 needle was removed from outside Wellington House in East Road in June 2018.
- 66583 – 10 needles were removed from an alleyway at Perowne Street in June 2018.
- 66327 – 23 needles were removed from in a bush in Mill Road cemetery in May 2018.
- 66296 – 4 needles were removed from the recreation area outside Petersfield Mansions on Mill Road in May 2018.
- 66266 – 13 needles were removed from the garage block in East Road in May 2018.
- 66242 – 13 needles were removed from in bushes in Mill Road Cemetery in May 2018.
- 66240 – 1 needle was removed from the Gwydir St end of Mill Road Cemetery in May 2018.
- 66189 – 13 needles were removed from in a drain in Bateman Street in May 2018.
- 66178 – 1 needle was removed from outside a garage in Ravensworth Gardens in May 2018.
- 66078 – 8 needles were removed from in the bushes in Mill Road Cemetery in May 2018.
- 66022 – 1 needle was removed from the pavement on Bateman Street in May 2018.
- 65942 – 13 needles were removed from the bushes in Mill Road Cemetery in May 2018.
- 65907 -1 needle was removed from Mill Road Cemetery (near Ditchburn Place) in – May 2018.
- 65878 – 10 needles were removed from the garage block at East Road in May 2018.
- 65871 – 10 needles were removed from near a grave in Mill Road Cemetery in May 2018.
- 65841 – 1 needle was removed from near a lamp post in Mill Street in May 2018.
- 65840 – 308 needles were removed from outside Bateman House in Bateman Street in May 2018.
- 65815 – 15 needles were removed from in bushes in Mill Road Cemetery in May 2018.
- 65708 – 4 needles were removed from outside Bateman House in Bateman Street in April 2018.
- 65687 – 19 needles were removed from in bushes in Mill Road cemetery in April 2018.
- 65665 – 1 needle was removed from next to a comms box in Palmers Walk in April 2018.
- 65646 – 2 needles were removed from an emergency exit to building at Ravensworth Gardens in April 2018.
- 65593 – 27 needles were removed from bushes in Mill Road Cemetery in April 2018.
- 65565 – 10 needles were removed from the rear of Bateman House in April 2018.
- 65494 – 3 needles were removed from the bushes in Mill Road Cemetery in April 2018.

- 65250 – 25 needles were removed from the rear of a day care centre in St Matthews Street in March 2018.
- 65060 – 1 needle was removed from the rear of a property in Mill Road in March 2018.
- 65055 – 5 needles were removed from in a bush against a wall near Gwydir Street in March 2018.
- 64984 -3 needles were removed from outside a property on Mill Road in March 2018.
- 64971 – 10 needles were removed from behind Jimmy’s assessment centre on Bradmore Lane in March 2018.

Romsey

- 67682 – 55 needles were removed from a dentist in Brookfields – Mill Road area in August 2018.
- 67232 – 1 needle was removed from the public toilets at Vinery Park in July 2018.
- 66184 – 1 needle was removed from a pathway at Campbell Street in May 2018.
- 65579 – 400 needles were removed from a street bin in Vinery Road in April 2018.
- 65495 – 1 needle was removed from a pathway in Hobart Road in April 2018.

Environmental Data Report – Waste and Recycling 2018

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is hoped that the information contained is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun	Q2 Jul-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Total for 2018	Comment/Notes that can be removed	Lead Officer
Recycling rate – dry recycling	56.31%						RWW
Recycling rate – composting	35.33%						RWW
Amount collected for disposal	43.69%						RWW
No of press releases issued	5						IO/VL
No of 2 nd blue bins delivered Cambridge						No data available	BL
No of 2 nd Green bins						No data available	BL
Number of 3 rd and 4 th green bins registered						No data available	BL
No. of bins changed from standard to small						No data available	BL
No of events attended	12						BL
No of people spoken to	855						RWW/BL
No of Kitchen Caddies given out at events	404					Excludes caddies given out via council receptions	BL
No of Recycling Champions (RC) at events	24						BL
No of new RC recruited	3						BL

Amount of rubbish/recycling collected at events (tonnes)	Birdwood CAD 480kg metal, Thorpe Way CAD 1100kg metal Cambourne CAD 780kg metal Arbury CAD 300kg metal						BL Housing officers
Amount of goods (clothes, books etc) collected via the British Heart Foundation and college campaign.	N/A	N/A	N/A	N/A			EW
No of community/school visits to/ from Amey						Amey data	IO/VL

Summary of Waste and Recycling Data

Events attended are:

23/04/2018	13:00-14:00	1 Hills Road Birchwood and Tiverton	Cambridge Assessment talk
28/04/2018	09:00-14:00	Estate Cherry Hinton Village	CAD
30/04/2018	14:00-15:00	Centre	Old Boys club talk
05/05/2018	09:00-13:00	Cottenham Village Green	Cottenham Fun Run
12/05/2018	09:00-14:00	Thorpe Way	CAD Metal matters campaign for
14/05/2018	13:00-15:00	Eddington School	students
19/05/2018	09:00-13:00	Cambourne HUB	Cambourne CAD
19/05/2018	09:00-17:00	Corn Exchange	EAT Cambridge
02/06/2018	10:00-15:00	Midsummer Common	Strawberry Fair
09/06/2018	10:00-16:00	Campkin Road, Arbury	Arbury Carnival
23/06/2018	13:00-17:00	Pye's Rec Chesterton	Chesterton Festival

SOS Volunteers

Time Credits:

You can earn Time Credits for your time as an inspector. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated council officer and our Open Spaces team you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Work with a variety of council departments and other agencies to solve problems that you find on your streets.
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community

To sign up or find out more contact Rina Dunning caterina.dunning@cambridge.gov.uk

or 01223 458084.

Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. Cambridge City Council and South Cambridge District Council are looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling

- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

For more information about how to become a recycling champion please contact the Recycling Coordinator Birgitta Laurent at birgitta.laurent@cambride.gov.uk
Or telephone 01223 458 240.

6. Environmental Volunteers

Time Credits:

You can earn Time Credits for your time as an inspector. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive

Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated council officer and our Open Spaces team you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Work with a variety of council departments and other agencies to solve problems that you find on your streets.

And many more! As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community

To find out more contact Rina Dunning on caterina.dunning@cambridge.gov.uk or 01223 458084.

Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. Cambridge City Council and South Cambridge District Council are looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

For more information about how to become a recycling champion please contact the Recycling Coordinator Birgitta Laurent at birgitta.laurent@cambridge.gov.uk or telephone 01223 458 240.

7. Key contacts

Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	yvonne.odonnell@cambridge.gov.uk
Senior Operations Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	Paul.Jones@cambridge.gov.uk
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk
East Area Ranger: Ian Colley	City Rangers	01223 458282	cityrangers@cambridge.gov.uk
Public Realm Enforcement (East team):	Jess Toombs (Abbey, Coleridge, Romsey & Petersfield)	T.B.C	streetenforcement@cambridge.gov.uk
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	Caterina.dunning@cambridge.gov.uk
Recycling Co-ordinator	Birgitta Laurent	01223 458240	birgitta.laurent@cambride.gov.uk
Out of Hours	Emergency calls	0300 3038389	N/A

Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Abandoned bicycles	Customer Service Centre	01223 458282	cityrangers@cambridge.gov.uk
Pest Control	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk .
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	dogwarden@cambridge.gov.uk

8. Resources

The following are suggestions that members of the East Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Remaining bins stocks for the city have been reallocated across all wards to ensure that bins are installed where required.

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Abbey	13	2
Coleridge	9	3
Petersfield	8	3
Romsey	10	3

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Abbey	Newmarket Road (by bus stop near to Jack Warren Green)	November 2014	
Abbey	Velos Walk (top of Helen Close)	February 2015	
Abbey	Stanley Road (junction with Riverside)	December 2014	
Abbey	Saxon Road (junction with Riverside)	December 2014	
Abbey	Riverside (under Millennium bridge)	December 2014	
Abbey	Jack Warren Green (top green area)	August 2015	
Abbey	Tiptree Close pathway	August 2015	
Abbey	Thorpe Way (near 115)	August 2015	
Abbey	Rachel Close (top of green)	August 2015	
Abbey	Fison Road (top of Ann's Road)	August 2015	
Abbey	Dennis Road (next to phone box)	August 2015	
Abbey	Ekin Road (footpath to Ditton Lane)	August 2015	
Abbey	Barnwell Drive	December 2016	
Coleridge	St Thomas's Square	December 2014	
Coleridge	St Thomas's Road (junction with St Thomas's Square)	December 2014	
Coleridge	Birdwood Road (by number 52)	May 2015	
Coleridge	Perne Road (near Radegund Road roundabout)	April 2015	
Coleridge	Ancaster Way (junction with Tiverton Way)	May 2015	
Coleridge	Rustat Road (near to Carter Bridge)	March 2015	
Coleridge	Cherry Hinton Road (by bus stop at Leisure Park)	August 2015	
Coleridge	St Margaret's Road (junction with	November 2015	

	Cherry Hinton Road)		
Coleridge	Perne Road (in front of Co-op)	July 2016	
Petersfield	Vera's Way (top of Rope Walk)	November 2014	
Petersfield	Staffordshire Street (walkway between St Matthews Street)	December 2014	These two sets of bins have attracted an increase in fly tipping. One set has been removed as it is causing a detrimental effect to the local environment.
Petersfield	Staffordshire Street (between Hollymount and Glenmore)	December 2014	
Petersfield	Hooper Street (at road closure point)	March 2015	
Petersfield	Gwydir Street (at road closure point near Milford Street)	March 2015	
Petersfield	Gwydir Street (outside Bath House play area)	September 2015	
Petersfield	Ainsworth Street (next to children's play area)	September 2015	
Petersfield	Abbey Walk (junction with York Street)	November 2015	
Romsey	Mill Road (near to kitchen shop by Vinery Road junction)	July 2015	
Romsey	Coldhams Lane (by Coldhams Common bus shelter)	June 2015	
Romsey	Vinery Road (junction with Coldhams Lane)	June 2015	
Romsey	Fairfax Road (junction with Catharine Street)	June 2015	
Romsey	Montreal Square (alleyway through to Hobart Road)	September 2015	
Romsey	Marmora Road (by junction with Suez Road)	September 2015	
Romsey	Marmora Road (Alleyway to Coleridge Road)	September 2015	
Romsey	Coldhams Lane (opposite the Paddocks)	September 2015	
Romsey	Fairfax Road (junction with Brampton Road)	September 2015	
Romsey	Brooks Road (junction with Wycliffe Road)	February 2016	

Dog bin provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Abbey	4	2
Coleridge	4	2
Petersfield	1	1
Romsey	1	1

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Abbey	Barnwell Road (entrance to Coldhams Common)	December 2014	
Abbey	Egerton Close (junction with Egerton Road)	March 2015	
Abbey	Fison Road / Thorpe Way	January 2015	
Abbey	Leonard Close	June 2015	
Coleridge	St Thomas's Square	December 2014	
Coleridge	Coleridge Recreation Ground (top corner)	August 2015	
Coleridge	St Thomas's Road (on recreation ground)	April 2016	
Coleridge	Golding Road (Radegund Road junction)	March 2016	
Petersfield	Ravensworth Gardens (on green at entrance from Devonshire Road)	December 2014	
Romsey	Sedgwick Street (at junction with Fairfax Road)	April 2015	

Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Abbey	5	8
Coleridge	0	13
Petersfield	0	13
Romsey	0	13

Abbey area – Thorpe Way Recreation Ground (2 signs) and Ditton Fields Recreation Ground (3 signs).



